

**AMCOM COMMUNICATIONS CORPORATION
DBA VONTASTIC**

August 30, 2005

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Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

**Re: Subscriber Notification & Compliance Report of
Amcom Communications Corporation dba Vontastic
WC Docket No. 05-196**

Dear Ms. Dortch:

Attached please find a report combining the required *Subscriber Notification Report* and *Subscriber Acknowledgement Compliance Report* for Amcom Communications Corporation for WC Docket No. 05-196. Please refer any questions or correspondence regarding the report to me at the address below.

Sincerely,
/s/

Jamsheed Amirie
President & CEO
Amcom Communications Corporation
800-935-6020 X111
jayme@amcomtel.com

Subscriber Notification & Compliance Report
WC Docket No. 05-196
Amcom Communications Corporation dba Vontastic
August 29, 2005

A detailed description of all actions the provider has taken to specifically advise every subscriber, prominently and in plain language, of the circumstances under which E911 service may not be available through the interconnected VoIP service and/or may be in some way limited by comparison to traditional E911 service. This information should include, but is not limited to, relevant dates and methods of contact with subscribers (i.e., e-mail, U. S. mail).

In general, Amcom has been in compliance with notification and 100% acknowledgement of Emergency and E911 services since the enrollment of its first subscriber. Therefore, we did not and do not require extensions of time to comply with reporting. As such, we are sending you this report now to comply with both *Notification* and *Compliance* reporting.

As of the date of this report, Amcom is conducting final phases of beta testing of its retail VOIP offering called "Vontastic." Beta testing began in March of this year and is expected to conclude by early October. During this time, Amcom has done limited marketing, enrolling less than 450 total subscribers on Vontastic. Amcom is unique in that it does not market to the general US population, but to ethnic communities whose primary use of telecom services is to call their homeland. As such, we conduct our sales, marketing and support in a variety of languages.

Every subscriber (100%) has completed a Third Party Verification (TPV) recorded contract in either their native language (in-language) or English (per their preference) in which they have positively affirmed their understanding that Vontastic does not currently offer Emergency or 911 services of any kind. We do not sign up any subscribers without this process.

Voicelog, a prominent and respected TPV company serving the telecom industry, provides third Party Verification services for Vontastic. Each recorded contract is reviewed (in-language or English) by a Voicelog Quality Control representative and marked as either pass or fail. Failed TPV recordings are re-recorded with the customer until they pass.

In addition to the TPV, each subscriber is sent several communiqués:

1. An order confirmation email detailing among other things in clear language that Vontastic does not currently provide 911 services. This notice appears as the first item in *Service Details*.
2. A *Services Guide* booklet is supplied in the Federal Express package containing the VOIP device sent to each customer which has the words "PLEASE NOTE THAT VONTASTIC CURRENTLY DOES NOT SUPPORT 911" on its cover.
3. A *Service Agreement* is also contained in the Federal Express package containing clear language that Vontastic does not currently provide Emergency or 911 services. This notice appears as the first item in *Service Details*.

In summary, we have received 100% acknowledgement from the start, in English and in-language, informing subscribers of the lack of emergency services. Each subscriber is further notified in writing three times at the outset of his or her service experience.

Amcom is completing negotiations and choosing an E911 vendor: Intrado or HBF. Because of our small customer base and high technical ability, we expect to have E911 services (the most these vendors can provide) in place well before the FCC established November 28 deadline.

A quantification of how many of the provider's subscribers, on a percentage basis, have submitted an affirmative acknowledgement, as of the date of the report, and an estimation of the percentage of subscribers from whom they do not expect to receive an acknowledgement by August 29, 2005.

We have received affirmative acknowledgement from 100% of our subscribers as of the date of this report; before any subscriber is shipped a VOIP device, we confirm that their recorded TPV contract passes Voicelog's review. That recorded TPV contains their acknowledgement that Vontastic does not currently provide Emergency or 911 services.

A detailed description of whether and how the provider has distributed to all subscribers warning stickers or other appropriate labels warning subscribers if E911 service may be limited or not available and instructing the subscriber to place them on and/or near the customer premises equipment used in connection with the interconnected VoIP service. This information should include, but is not limited to, relevant dates and methods of contact with subscribers (i.e., e-mail, U. S. mail).

Warning stickers have been mailed via U.S. Mail to 100% of Vontastic subscribers.

A quantification of how many subscribers, on a percentage basis, to whom the provider did not send the advisory described in the first bullet above and/or to whom the provider did not send warning stickers or other appropriate labels as identified in the bullet immediately above.

0%: Amcom has received positive acknowledgement in TPV form from 100% of its subscribers and mailed stickers to 100% of its subscribers.

A detailed description of any and all actions the provider plans on taking towards any of its subscribers that do not affirmatively acknowledge having received and understood the advisory, including, but not limited to, disconnecting the subscriber's VoIP service with the Company no later than August 30, 2005.

No action necessary; Amcom has 100% positive acknowledgement from its subscribers.

A detailed description of how the provider is currently maintaining any acknowledgements received from its subscribers.

All acknowledgements are recorded in TPV contracts and are available for auditory review or transcription at any time. Voicelog provides TPV services.

The name, title, address, phone number, and e-mail address of the person(s) responsible for the Company's compliance efforts with the VoIP E911 Order.

Jamsheed Amirie
President & CEO
Amcom Communications Corporation
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cc

Via email;

- Byron McCoy
- Kathy Berthot
- Janice Myles
- BCPI